

Finding Your Summit FAQs

Q: Why was Finding Your Summit created?

A: Who amongst us isn't challenged by life's stresses and stream of obstacles despite our best intentions?

Mark Pattison had the inspiration and created a set of personal strategies that he used to dig deep, overcome adversity, and commit to a plan to achieve his goal to be the first ever former NFL player to climb the Seven Summits. He started a Finding Your Summit podcast interviewing inspiring others who had overcome and achieved great things. When Mark crossed paths with Deb Klein, owner of a boutique consulting firm, they realized they had a shared value: to help others live their purpose. Deb had designed learning for thousands of people around the world, and was excited to help bring Mark's vision to life.

Q: Who is Finding Your Summit for?

A: Finding Your Summit is for anyone interested in unleashing their potential, achieving their goals, and living their purpose. Adults who want to improve their personal lives, careers, businesses, and young adults who aim to focus on a path of intention and greatness.

Q: What's unique about the Finding Your Summit eLearning course?

A: The course is designed with several interactive features, including more than 45 videos and narration throughout to make it as easy as possible to apply strategies to your life. The Playbook and Journal are embedded in the course so you can type into them, save your information as you capture your ideas and create your plans. You, of course, have the freedom of taking the course from any device (tablet, laptop, desktop, smart phone), at your pace.

Q: Is the eLearning course available in languages other than English?

A: Finding Your Summit products are offered only in English, at this time.

Q: What do I do if my course login isn't working?

A: If you are having problems accessing your account, please contact support@findingyoursummit.com and we will have someone get back to you as soon as possible to address your issue.

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Q: What do I do if I can't get the videos to work?

A: If you are in the eLearning course and having any technical difficulties, please contact support@findingyoursummit.com and someone will respond to you within 24 hours/the next business day to address the issue.

Q: Once I finish the Finding Your Summit course, do I receive anything?

A: Yes, you will receive a certificate of completion at the end of the course. This should be printed and visible so it can serve as a constant reminder to never give up on your Summit

Q: What if I want a printed version of the Playbook and Journal?

A: The Playbook and Journal are available in 6"x9" softcover printed versions for an additional fee. Please go to the website under EXPLORE, the BOOKS: www.findingyoursummit.com.

Q: Can I upgrade my package after I've purchased it?

A: Yes. If you wish to upgrade from the Trekker to the Mountaineer or Everest Elite, or from the Mountaineer to the Everest Elite, please contact us at hello@findingyoursummit.com.

Q: What if my payment didn't go through?

A: If you are having payment issues for any Finding Your Summit products or services, please contact support@findingyoursummit.com. All credit card information is stored and secure. You can read more about our privacy policies on the website.

Q: What if I want to get in touch with Mark or Deb?

A: If you want to speak with Mark or Deb about our eLearning course, public speaking, sponsorship, etc., please contact us at hello@findingyoursummit.com.

Q: How do I join the Finding Your Summit online community?

A: We have created a Facebook Page that we are encouraging people to share, collaborate and learn from others. This is an invite only so we can encourage people to share their authentic stories of inspiration so everyone can benefit. You can join here: <https://www.facebook.com/groups/463661777326853/>